TERMS AND CONDITIONS

1. Detailed description of services

Von Seidels is a business in the law industry that specialises in intellectual property.

2. Customer Privacy policy

Von Seidels shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569

3. Payment options accepted

Payment may be made via Visa and MasterCard.

4. Card acquiring and security

Card transactions will be acquired for Von Seidels via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to <u>www.paygate.co.za</u> to view their security certificate and security policy.

5. Customer details separate from card details

Customer details will be stored by Von Seidels separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to <u>www.paygate.co.za</u>.

6. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

7. Country of domicile

This website is governed by the laws of South Africa and Von Seidels chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 4 East Park, Central Park on Park Lane, Century City (Cape Town), 7441, South Africa.

8. Variation

Von Seidels may, in its sole discretion, change this agreement or any part thereof at any time without notice.

9. Company information

This website is run by Von Seidels (partnership) based in South Africa trading as Von Seidels.

10. Von Seidels contact details

Company Physical Address: 4 East Park, Central Park on Park Lane, Century City (Cape Town), 7441, South Africa.

Email: <u>service@vonseidels.com</u> Telephone: +27 21 526 2800